



RESERVE AFFAIRS

OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE
1500 DEFENSE PENTAGON
WASHINGTON, DC 20301-1500

27 SEP 2001

MEMORANDUM FOR ASSISTANT SECRETARY OF THE ARMY (M&RA)
ASSISTANT SECRETARY OF THE NAVY (M&RA)
ASSISTANT SECRETARY OF THE AIR FORCE (MR)
COMMANDANT, U.S. COAST GUARD (G-R)

SUBJECT: Student-Reservists Ordered to Active Duty for a Contingency Operation

In response to recent terrorist attacks, the President has authorized partial mobilization of the Ready Reserve. Some of our Reserve component members who have been or will be mobilized are students who will be required to interrupt their education. Most schools, colleges and universities will work with their Student-Reservists to refund tuition and fees they have paid for the semester they cannot complete, provide partial course credit, and allow the Student-Reservist the right to return to the institution upon completion of their active service.

However, there may be instances in which students encounter problems that they are unable to resolve. The Servicemembers Opportunity Colleges (SOC) - a consortium of national higher education associations and over 1,350 institutional members - is prepared to intercede for members who are experiencing problems such as loss of course credit in a schooling program due to the call-up. If a member who is called-up experiences a problem relating to course credit, tuition and fees refund, or reenrollment in a program of study upon demobilization, he/she may call toll free 1-800-368-5622 or write to the:

Servicemembers Opportunity Colleges
One DuPont Circle, N. W., Suite 680
Washington, DC 20036

A representative from SOC will work with the member and the institution involved to help resolve the issue. If you should have members experiencing such course credit problems, please let them know help is available. My action officer for this issue is Colonel Henry Payne. He can be reached at (703) 695-7490.

Craig W. Duehring
Principal Deputy

